

SW 01428A-09-0103

W 01427A-09-0104



ARIZONA CORPORATION COMMIS:

0000100238

UTILITY COMPLAINT FORM

ORIGINAL

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 80171

Date: 7/2/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: John Last: Kiekbusch

Account Name: John Kiekbusch

Home: (623) 000-0000

Street: n/a

Work:

City: Goodyear

CBR:

State: AZ Zip: 00000

Is:

Utility Company: Litchfield Park Service Company

Division: Sewer

Arizona Corporation Commission

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket # SW 01428A-09-0103 / W 01427A-09-0104

JUL -2 2009

From: John Kiekbusch [REDACTED]

Sent: Thursday, May 21, 2009 8:43 AM

To: Hearings Division; Utilities Div - Mailbox

Cc: Stump-Web; Kennedy-Web; Mayes-WebEmail; Pierce-Web; Newman-Web; gycouncil@goodyearaz.gov; john.fischbach@goodyearaz.gov

Subject: Litchfield Park Service Company (LPSCO) rate increase proposal

DOCKETED BY [REDACTED]

We wish to register our strong objection to the rate increases proposed by the Litchfield Park Service Company (LPSCO). The proposed rates would increase our monthly billing by almost 100% - an outrageous demand by an essential and monopolistic service, particularly in these economic times.

The company cites expenses associated with EPA requirements and TCE contamination containment - grants are available to offset these costs.

The company cites increased expenses - as of this writing, the Consumer Price Index for Urban Wage Earners and Clerical Workers shows a 3.7% decrease in inflation since October 2008.

The company claims not to have increased rates since 2002 - consumers required to use their services should not suffer for LPSCO's lack of business acumen in previously requesting periodic timely increases.

The company notes its growth from 5,000 to 15,000 customers over the past seven years - like local governments, LPSCO counted on growth for revenue enhancement and now, like local government, it must now seek other responsible means of "tightening its belt."

Perhaps the real reason for the requested increase is simply the prevailing exchange rate between the American

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ARIZONA CORPORATION COMMISSION
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and Canadian dollar. The Canadian owners of for-profit LPSCO are finding that our devalued dollars are not providing the earnings the company previously enjoyed.

The rates for LPSCO should not exceed those of the City of Goodyear for the same services. Any increases necessary to reach that parity should be incremental and phased in conservatively. Hopefully, the city would support its residents in this regard,

Thank you.

A.J. Kiebusch
L.B. Kiebusch

Goodyear, AZ
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed
End of Comments

Date Completed: 7/2/2009

Opinion No. 2009 - 80171

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W 01427A-09-0104

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Priority: Respond Within Five Days

Opinion No. 2009 - 80167

Date: 7/2/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Mike & Dee **Last:** Reynolds

Account Name: Mike & Dee Reynolds

Home: (623) 000-0000

Street: n/a

Work:

City: Litchfield Park

CBR:

State: AZ **Zip:** 85340

is:

Utility Company: Litchfield Park Service Company

Division: Sewer

Contact Name:

Contact Phone:

Nature of Complaint:

Docket # SW 01428A-09-0103 / W 01427A-09-0104

From: reynoldsd
Sent: Thursday, May 21, 2009 9:02 AM
To: Utilities Div - Mailbox
Subject: Proposed rate increase by LPSO

To whom it may concern,

We are STRONGLY opposed to the rate increase proposed by LPSO. There is no justifiable reason for the increase other than to rob their customers who have no option to go to another utility company.

Sincerely,
Mike and Dee Reynolds
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed
End of Comments

Date Completed: 7/2/2009

Opinion No. 2009 - 80167

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

[REDACTED]

[REDACTED]

[REDACTED]

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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 80166

Date: 7/2/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Jose

Strazzara

Account Name: Jose Strazzara

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Litchfield Park

CBR:

State: AZ Zip: 85340

is:

Utility Company: Litchfield Park Service Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket # SW 01428A-09-0103 / W 01427A-09-0104

Customer against rate increase.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed

End of Comments

Date Completed: 7/2/2009

Opinion No. 2009 - 80166